

# Chedid & Co.

Excellent Representation.

## **LEGAL OPINION LETTER**

**3.12.2026**

### **RE: Counsel Opinion: TrustShield24 Compliance With Trustpilot Policies**

To Whom It May Concern,

Please note that I have been retained to provide an opinion on whether TrustShield24's current methodology is consistent with the Trustpilot guidelines.<sup>1 2</sup> I am licensed counsel in the Supreme Court of Ohio, the U.S. District Court for the Northern District of Ohio, and the U.S. District Court for the Southern District of Ohio. My Bar Number is 101457, and I am an attorney in good standing all courts of admission.

In providing this opinion, I have reviewed:

- (1) Trustpilot's Business Guidelines and Terms of Use for Business; and
- (2) TrustShield24's current methodology – using the flag function within a Trustpilot business account to report reviews that appear to violate Trustpilot's published guidelines. This opinion recognizes that TrustShield24:
  - a. Exclusively utilizes Trustpilot channels and functions to perform its services; and
  - b. Complies with the Trustpilot's Terms of Use and Business Guidelines by acting as an authorized third-party on behalf of a business.

Accordingly, it my professional opinion that TrustShield24's current methodology complies with, and is consistent with, the current Trustpilot Business Guidelines and Terms of Use for Business.

*Very Truly Yours,*

*Jed Chedid, Esq.*

Jed Chedid, Esq. (Ohio Bar No. 101457)

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<sup>1</sup> This opinion reflects our professional judgment regarding compliance. Platform administrators retain broad, subjective discretion in administering their own guidelines.

<sup>2</sup> This opinion is rendered as of the date hereof and is based on the website guidelines in effect as of March 12, 2026. We assume no obligation to update this letter or inform any party of any subsequent changes in platform or policy.